

Thornton's Budgens

Your community supermarket
that really cares

Our Manifesto

Our Purpose We are the Community Supermarket that Really Cares about People & Planet.

Why We believe that business has a responsibility to be a force for good in society, that's why we look after our employees, our customers, our community, our suppliers and the environment.

How Through Self-Leadership, 'heartsets' and profit sharing (65% back to the team).

Self-Leadership: is about becoming an expert on yourself through a commitment to honest self reflection and the ongoing process of learning and growing from your experiences

Heartsets

I listen and learn

I believe in myself

I am mindful

We acknowledge and appreciate

We can do it

We are all respected

We bring these heartsets to life through habits...

Habits

1. *Active listening*
2. *Receiving and giving Coaching*
3. *Giving Appreciation Daily*
4. *Living Self-Leadership*
5. *Being In-flow and having fun*
6. *Clearing disagreements 'healthily'*
7. *Being on the pitch and not in the stands*
8. *Asking for support*
9. *Pausing and Reflecting (incl. check in's)*
10. *Sitting in circles*
11. *Owning our numbers and acting on them*
12. *Holding ourselves and others accountable*

Our commitment to our customers...

1. *We care for our community here in Belsize Park*
2. *We acknowledge and appreciate our customers*
3. *We continue to innovate so that we deliver products/services that our customers want*
4. *We take on campaigns that will make a difference on issues that matter*
5. *We do so with a smile!*